

Patient Responsibility & Procedures

TRICARE

1. (Non-Assigned Claim) Patients are responsible for paying up front 115% of the TRICARE allowable charge
2. (Assigned Claim) Patients are only responsible for co-payments/cost-shares and are not responsible for a balance bill



Provider Certification

1. RealTime Laboratories Inc. is a **non-participating, non-network provider**
 - a. RealTime Laboratories Inc. is a TRICARE Authorized Provider
 - b. RealTime Laboratories Inc. is out of network with TRICARE
 - c. Non-network providers can choose to be participating or non-participating
 - d. Non-participating do NOT have to accept TRICARE allowable charge BUT cannot bill more than 115% of allowable charge

Claims Process

1. If spouse or children are tested, military IDs must be provided as well as primary insured's ID front and back
2. (Non-Assigned Claim) Reimbursement will come directly from TRICARE

P 972.492.0419

F 972.243.7759

4100 Fairway Court, Suite 600
Carrollton, TX 75010

CAP #7210193 CLIA #: 45D1051736

www.RealTimeLab.com

RealTime Laboratories' Insurance Department

Available for any questions or concerns
Mon-Fri 8:00 a.m.-5:00p.m.

Micah A. McMinn -Insurance Billing Supervisor
972-492-0419 ext. **141**
[Micah.mcminn@realtimelab.com](mailto:micah.mcminn@realtimelab.com)

Renu Gattani - Insurance Billing Specialist
972-492-0419 ext. **107**
Renu.gattani@realtimelab.com

Michelle Johnson -Insurance Billing Specialist
972-492-0419 ext. **229**
Michelle.johnson@realtimelab.com